TITLE: SOFT SKILLS FOR INTERCULTURAL COMMUNICATION
INSTRUCTOR: MICHELE DALOISO
CFU: 2
SHORT DESCRIPTION:
After briefly introducing the concept of soft skills and the classical approaches to intercultural communication as a field of study, the course aims to develop the capacity of:

1. Reflecting upon the verbal and non-verbal factors that can influence communication in a multicultural setting;
2. Identifying the soft skills which are necessary to interact with people who do not share our cultural and linguistic background;
3. Identifying and deconstruct cultural stereotypes and essentialist visions of culture.

The course consists of online activities (video-lessons and discussion inputs) and a final seminar.

CALENDAR:
- Online activities: November, 2nd – November, 15th
- Seminar: November, 17th from 2:00 to 6:15 pm

SUGGESTED READINGS: